Montague
Dental Excellence
Nick Khoury, DDS | Steven Kolnes, DDS

Our Commitments

We feel it is important to share information with you on 'how and why' our practice prides itself on spending time with each individual patient and providing quality dentistry at reasonable costs. We do this by having both the office staff and patients abide by certain commitments.

COMMITMENT TO TREATMENT POLICY

We believe that once a patient has started treatment, it should be completed. Incomplete treatment leads to problems, complications, further disease, and more expenses. Therefore, if a plan is agreed upon and started, it needs to be completed. Rest assured that we would never move forward with treatment without your consent.

____ (initial)

COMMITMENT TO APPOINTMENT POLICY

An appointment entered in our schedule with your name on it is a bond of trust that we will be here to serve you and that you will be present for that appointment. Therefore, we request that our patients notify the office as soon as possible when unable to keep a scheduled appointment so that we may offer that time to someone who has an immediate need. ***A $50 RESCHEDULING FEE WILL BE ASSESED FOR ANY CHANGES LESS THAN 48 HOURS PRIOR TO A RESERVED APPOINTMENT.*** This is a model commonly used by most dental practices in the area.

____ (initial)

COMMITMENT TO FINANCIAL AGREEMENT&INSURANCE POLICY

We will not move forward with treatment until you have approved your treatment plan and cost. Our office does not diagnose, render treatment or establish fees according to any insurance tables or allowances. Our fees are based on the care, skill and judgment of the professionals delivering the services, and the cost of operating a dental office dedicated to excellence. Please remember that we work 100% for you, not your insurance company. We will file insurance claims as a courtesy to you. Please understand that YOU are ultimately responsible for any amounts not covered by your plan.

____ (initial)

We appreciate your commitment to your dental health and your trust in us as a practice!

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Patient Signature Date